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SOUTHWEST GAS CORPORATION

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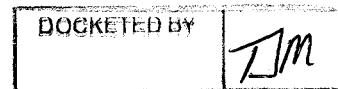
April 27, 2012

Arizona Corporation Commission

DOCKETED

APR 30 2012

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2996



Re: **Docket No. G-01551A-10-0458; Decision No. 72723**

Pursuant to ordering paragraph #6, of the Commission's Opinion and Order in the above referenced docket, Southwest Gas Corporation hereby submits its quarterly compliance report regarding the Energy Efficiency Enabling Provision.

If you have any questions, please contact me at (702) 876-7163.

Respectfully,

Debra S. Gallo by CMB

Debra S. Gallo, Director
Government & State Regulatory Affairs

Enclosures

c Steve Olea, ACC
Bob Gray, ACC
Brian Bozzo, ACC Compliance
Jodi Jerich, RUCO

Southwest Gas Corporation Energy Efficiency Enabling Provision Quarterly Compliance Report

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Attachment I Summary of Monthly Bill Impacts With and Without
Energy Efficiency Enabling Provision Adjustments by
Sector and Rate Schedule



SOUTHWEST GAS CORPORATION

I. INTRODUCTION

Southwest Gas Corporation hereby submits its first quarterly report on the performance of the Energy Efficiency Enabling Provision (EEP).

In its Opinion and Order in Docket No. G-01551A-10-0458, Decision No. 72723 (Decision), the Arizona Corporation Commission (Commission) authorized Southwest Gas Corporation (Southwest Gas or the Company) to implement the EEP, whereby Southwest Gas was granted authority to implement a monthly billing adjustment that adjusts customer bills when actual weather varies from the normalized weather used in the development of authorized rates. The EEP also tracks the non-weather differences in actual margin compared to authorized margin and includes a process to recover margin under collections from and return margin over collections to customers. The combination of these two components results in the Company recovering the margin per customer authorized by the Commission, no more, no less.

For the most part, Southwest Gas' customers experienced weather that was warmer than the historical average during this reporting period. While a number of customers received upward bill adjustments reflecting the warmer than normal weather,

many customers did receive bill credits when weather in their billing cycle was colder than the normal weather used to develop rates.

II. DISCUSSION

As described above, the EEP contains two components, a monthly weather bill adjustment and non-weather margin tracking. The non-weather margin tracking component compares authorized margin to actual margin and recovers or returns differences between authorized and actual margin in a rate adjustment. The non-weather tracking component will have no effect on customer bills until the Commission approves a rate adjustment after the first year of the EEP. Therefore, this quarterly report only shows the effect of the monthly weather adjustment on customer bills.

This report is for the quarterly period beginning January 1, 2012, the effective date of the EEP, and ending March 31, 2012. The Decision requires bill analyses to be prepared by residential and non-residential sectors and by rate schedule. The rate schedules included in the residential sector are Single-Family Residential (Schedule No. G-5), Multi-Family Residential (Schedule No. G-6), Single-Family Low-Income Residential (Schedule No. G-10), and Multi-Family Low-Income Residential (Schedule No. G-11). The rate schedules included in the non-residential sector are Small General Service (Schedule No. G-25(S)), Medium General Service (Schedule No. G-25(M)), Large-1 General Service (Schedule No. G-25(L1)), and Large-2 General Service (Schedule No. G-25(L2)).

Table 1 summarizes the quarterly results for the residential and non-residential sectors.

<u>Table 1- Average Bill by Sector</u>			
	<u>W/EEP Adjustment</u>	<u>W/O EEP Adjustment</u>	<u>Difference</u>
Residential Sector	\$72.01	\$69.09	\$2.91
Non-Residential Sector	\$625.06	\$608.23	\$16.83

Table 2 summarizes the quarterly results for each customer class included in the EEP.

<u>Table 2- Average Bill by Customer Class</u>			
	<u>W/EEP Adjustment</u>	<u>W/O EEP Adjustment</u>	<u>Difference</u>
Single Family Residential	\$74.34	\$71.29	\$3.05
Low Income Single Family	\$48.15	\$46.91	\$1.24
Multi Family Residential	\$41.01	\$39.65	\$1.35
Low Income Multi Family	\$32.81	\$32.06	\$0.76
Small General Service	\$96.85	\$94.73	\$2.12
Medium General Service	\$384.27	\$375.31	\$8.96
Large-1 General Service	\$1,847.76	\$1,791.80	\$55.96
Large-2 General Service	\$8,244.17	\$8,053.67	\$190.50

Attachment I contains schedules showing the development of the differences between average bills with the EEP adjustment and average bills without the EEP adjustment for residential/non-residential sectors and for each rate schedule by month and by quarter.

The average bill impacts are consistent with the warmer than average weather experienced during this reporting period. While the majority of customers received upward bill adjustments reflecting warmer than normal weather, many customers did receive bill credits when weather in their billing cycle was colder than the normal weather used to develop rates, moderating their higher cold weather bills.

III. SUMMARY

The monthly adjustment component of the EEP has functioned to reduce customers' bills when the actual weather was colder than the normal weather used to develop the Company's rates (and bills are their highest) and to adjust bills upwards when the actual weather is warmer than normal (and bills are their lowest).

The Commission's adoption of the monthly weather component of the EEP also has effectively moderated amounts that would have been deferred for later recovery in the annual EEP rate adjustment, absent the monthly weather adjustment. This will have the effect of preventing swings in the annual EEP adjustment that would otherwise occur if weather-related changes in revenue were deferred to the annual EEP component.

Until the Company has experienced a year of operation under the EEP and the Commission has approved the implementation of a rate adjustment to clear the deferral account, there will be no difference between average bills with EEP adjustments and average bills without the EEP adjustments.

In addition to customer bill mitigation during extreme weather events, the Commission's decision authorizing the EEP cited Southwest's representations that the EEP "...will benefit customers in the long-term through higher credit ratings and lower costs of debt." (Decision No. 72723, page 22, line 16) It is worth noting that on March 15, 2012, Moody's Investors Services upgraded Southwest Gas to Baa1 from Baa2, citing, in part, the Commission's decision providing for "...the implementation of gas decoupling as supportive to Southwest's credit quality." Higher credit ratings ultimately

mean lower debt costs for customers and less upward pressure on customer rates for years to come.

Although the EEP has only been in place for three months at this time, the early results show that the provision is performing well and continues to be in the public interest. The Company will continue to closely monitor the performance of the EEP and looks forward to reporting to the Commission on its experience with the mechanism in upcoming quarterly and annual compliance reports.

ATTACHMENT I

SUMMARY OF MONTHLY BILL IMPACTS WITH AND WITHOUT ENERGY EFFICIENCY ENABLING PROVISION ADJUSTMENTS BY SECTOR AND RATE SCHEDULE

SOUTHWEST GAS CORPORATION
QUARTERLY ENERGY EFFICIENCY ENABLING PROVISION (EEP) REPORT
AVERAGE MONTHLY BILLS WITH AND WITHOUT EEP
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TOTAL ARIZONA

Line No.	Description	With EEP	Without EEP	Difference	Line No.
Residential Sector					
1	Bills	2,759,309	2,759,309	0	1
2	Volume (Therms)	144,280,822	132,758,181	11,522,641	2
3	Revenue	\$ 198,684,922	\$ 190,643,962	\$ 8,040,960	3
4	Average Volume	52.3	48.1	4.2	4
5	Average Revenue	\$ 72.01	\$ 69.09	\$ 2.91	5
6	EEP % of Average Revenue			4.22%	6
Non-Residential Sector					
7	Bills	105,044	105,044	0	7
8	Volume (Therms)	66,441,206	62,135,757	4,305,449	8
9	Revenue	\$ 65,658,683	\$ 63,891,177	\$ 1,767,506	9
10	Average Volume	632.5	591.5	41.0	10
11	Average Revenue	\$ 625.06	\$ 608.23	\$ 16.83	11
12	EEP % of Average Revenue			2.77%	12

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
G-5 - Single-Family Residential					
1	Bills	2,544,778	2,544,778	0	1
2	Volume (Therms)	136,163,577	125,114,496	11,049,081	2
3	Revenue	\$ 189,181,918	\$ 181,413,198	\$ 7,768,720	3
4	Average Volume	53.5	49.2	4.3	4
5	Average Revenue	\$ 74.34	\$ 71.29	\$ 3.05	5
6	EEP % of Average Revenue			4.28%	6
G-10 - Low Income Single-Family Residential					
7	Bills	110,460	110,460	0	7
8	Volume (Therms)	5,332,188	5,055,225	276,963	8
9	Revenue	\$ 5,318,798	\$ 5,181,448	\$ 137,349	9
10	Average Volume	48.3	45.8	2.5	10
11	Average Revenue	\$ 48.15	\$ 46.91	\$ 1.24	11
12	EEP % of Average Revenue			2.65%	12
G-6 - Multi-Family Residential					
13	Bills	93,871	93,871	0	13
14	Volume (Therms)	2,478,276	2,297,305	180,971	14
15	Revenue	\$ 3,849,531	\$ 3,722,344	\$ 127,187	15
16	Average Volume	26.4	24.5	1.9	16
17	Average Revenue	\$ 41.01	\$ 39.65	\$ 1.35	17
18	EEP % of Average Revenue			3.42%	18
G-11 - Low Income Multi-Family Residential					
19	Bills	10,200	10,200	0	19
20	Volume (Therms)	306,781	291,155	15,626	20
21	Revenue	\$ 334,676	\$ 326,972	\$ 7,704	21
22	Average Volume	30.1	28.5	1.5	22
23	Average Revenue	\$ 32.81	\$ 32.06	\$ 0.76	23
24	EEP % of Average Revenue			2.36%	24

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
G-25 Small General Service					
1	Bills	39,858	39,858	0	1
2	Volume (Therms)	1,976,858	1,876,117	100,741	2
3	Revenue	\$ 3,860,421	\$ 3,775,907	\$ 84,514	3
4	Average Volume	49.6	47.1	2.5	4
5	Average Revenue	\$ 96.85	\$ 94.73	\$ 2.12	5
6	EEP % of Average Revenue			2.24%	6
G-25 Medium General Service					
7	Bills	45,084	45,084	0	7
8	Volume (Therms)	16,051,303	15,170,083	881,220	8
9	Revenue	\$ 17,324,232	\$ 16,920,336	\$ 403,896	9
10	Average Volume	356.0	336.5	19.5	10
11	Average Revenue	\$ 384.27	\$ 375.31	\$ 8.96	11
12	EEP % of Average Revenue			2.39%	12
G-25 Large 1 General Service					
13	Bills	18,956	18,956	0	13
14	Volume (Therms)	37,107,328	34,536,527	2,570,801	14
15	Revenue	\$ 35,026,212	\$ 33,965,426	\$ 1,060,786	15
16	Average Volume	1,957.6	1,821.9	135.6	16
17	Average Revenue	\$ 1,847.76	\$ 1,791.80	\$ 55.96	17
18	EEP % of Average Revenue			3.12%	18
G-25 Large 2 General Service					
19	Bills	1,146	1,146	0	19
20	Volume (Therms)	11,305,717	10,553,030	752,687	20
21	Revenue	\$ 9,447,817	\$ 9,229,507	\$ 218,310	21
22	Average Volume	9,865.4	9,208.6	656.8	22
23	Average Revenue	\$ 8,244.17	\$ 8,053.67	\$ 190.50	23
24	EEP % of Average Revenue			2.37%	24

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
Residential Sector					
1	Bills	962,219	962,219	0	1
2	Volume (Therms)	61,730,772	58,054,026	3,676,746	2
3	Revenue	\$ 82,145,646	\$ 79,583,293	\$ 2,562,354	3
4	Average Volume	64.2	60.3	3.8	4
5	Average Revenue	\$ 85.37	\$ 82.71	\$ 2.66	5
6	EEP % of Average Revenue			3.22%	6
Non-Residential Sector					
7	Bills	37,254	37,254	0	7
8	Volume (Therms)	25,970,312	24,666,486	1,303,826	8
9	Revenue	\$ 25,485,669	\$ 24,950,306	\$ 535,363	9
10	Average Volume	697.1	662.1	35.0	10
11	Average Revenue	\$ 684.11	\$ 669.73	\$ 14.37	11
12	EEP % of Average Revenue			2.15%	12

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
G-5 - Single-Family Residential					
1	Bills	886,862	886,862	0	1
2	Volume (Therms)	58,288,593	54,764,266	3,524,327	2
3	Revenue	\$ 78,274,585	\$ 75,797,849	\$ 2,476,736	3
4	Average Volume	65.7	61.8	4.0	4
5	Average Revenue	\$ 88.26	\$ 85.47	\$ 2.79	5
6	EEP % of Average Revenue			3.27%	6
G-10 - Low Income Single-Family Residential					
7	Bills	38,593	38,593	0	7
8	Volume (Therms)	2,286,650	2,191,337	95,313	8
9	Revenue	\$ 2,211,275	\$ 2,164,606	\$ 46,669	9
10	Average Volume	59.3	56.8	2.5	10
11	Average Revenue	\$ 57.30	\$ 56.09	\$ 1.21	11
12	EEP % of Average Revenue			2.16%	12
G-6 - Multi-Family Residential					
13	Bills	33,164	33,164	0	13
14	Volume (Therms)	1,025,244	973,382	51,862	14
15	Revenue	\$ 1,523,453	\$ 1,487,055	\$ 36,398	15
16	Average Volume	30.9	29.4	1.6	16
17	Average Revenue	\$ 45.94	\$ 44.84	\$ 1.10	17
18	EEP % of Average Revenue			2.45%	18
G-11 - Low Income Multi-Family Residential					
19	Bills	3,600	3,600	0	19
20	Volume (Therms)	130,285	125,041	5,244	20
21	Revenue	\$ 136,335	\$ 133,784	\$ 2,551	21
22	Average Volume	36.2	34.7	1.5	22
23	Average Revenue	\$ 37.87	\$ 37.16	\$ 0.71	23
24	EEP % of Average Revenue			1.91%	24

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
G-25 Small General Service					
1	Bills	14,157	14,157	0	1
2	Volume (Therms)	896,031	866,749	29,282	2
3	Revenue	\$ 1,573,751	\$ 1,549,197	\$ 24,554	3
4	Average Volume	63.3	61.2	2.1	4
5	Average Revenue	\$ 111.16	\$ 109.43	\$ 1.73	5
6	EEP % of Average Revenue			1.58%	6
G-25 Medium General Service					
7	Bills	15,920	15,920	0	7
8	Volume (Therms)	6,404,308	6,143,063	261,245	8
9	Revenue	\$ 6,805,629	\$ 6,685,899	\$ 119,731	9
10	Average Volume	402.3	385.9	16.4	10
11	Average Revenue	\$ 427.49	\$ 419.97	\$ 7.52	11
12	EEP % of Average Revenue			1.79%	12
G-25 Large 1 General Service					
13	Bills	6,756	6,756	0	13
14	Volume (Therms)	14,258,510	13,472,086	786,424	14
15	Revenue	\$ 13,385,347	\$ 13,060,851	\$ 324,497	15
16	Average Volume	2,110.5	1,994.1	116.4	16
17	Average Revenue	\$ 1,981.25	\$ 1,933.22	\$ 48.03	17
18	EEP % of Average Revenue			2.48%	18
G-25 Large 2 General Service					
19	Bills	421	421	0	19
20	Volume (Therms)	4,411,463	4,184,588	226,875	20
21	Revenue	\$ 3,720,941	\$ 3,654,360	\$ 66,581	21
22	Average Volume	10,478.5	9,939.6	538.9	22
23	Average Revenue	\$ 8,838.34	\$ 8,680.19	\$ 158.15	23
24	EEP % of Average Revenue			1.82%	24

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
Residential Sector					
1	Bills	963,077	963,077	0	1
2	Volume (Therms)	51,256,168	44,312,008	6,944,160	2
3	Revenue	\$ 69,684,763	\$ 64,842,153	\$ 4,842,610	3
4	Average Volume	53.2	46.0	7.2	4
5	Average Revenue	\$ 72.36	\$ 67.33	\$ 5.03	5
6	EEP % of Average Revenue			7.47%	6
Non-Residential Sector					
7	Bills	36,985	36,985	0	7
8	Volume (Therms)	24,205,586	21,629,156	2,576,430	8
9	Revenue	\$ 23,454,209	\$ 22,386,866	\$ 1,067,344	9
10	Average Volume	654.5	584.8	69.7	10
11	Average Revenue	\$ 634.15	\$ 605.30	\$ 28.86	11
12	EEP % of Average Revenue			4.77%	12

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
G-5 - Single-Family Residential					
1	Bills	887,358	887,358	0	1
2	Volume (Therms)	48,372,465	41,736,868	6,635,597	2
3	Revenue	\$ 66,343,380	\$ 61,676,864	\$ 4,666,516	3
4	Average Volume	54.5	47.0	7.5	4
5	Average Revenue	\$ 74.77	\$ 69.51	\$ 5.26	5
6	EEP % of Average Revenue			7.57%	6
G-10 - Low Income Single-Family Residential					
7	Bills	38,885	38,885	0	7
8	Volume (Therms)	1,889,426	1,700,822	188,604	8
9	Revenue	\$ 1,858,805	\$ 1,764,721	\$ 94,084	9
10	Average Volume	48.6	43.7	4.9	10
11	Average Revenue	\$ 47.80	\$ 45.38	\$ 2.42	11
12	EEP % of Average Revenue			5.33%	12
G-6 - Multi-Family Residential					
13	Bills	33,215	33,215	0	13
14	Volume (Therms)	884,495	775,849	108,646	14
15	Revenue	\$ 1,364,629	\$ 1,288,230	\$ 76,399	15
16	Average Volume	26.6	23.4	3.3	16
17	Average Revenue	\$ 41.08	\$ 38.78	\$ 2.30	17
18	EEP % of Average Revenue			5.93%	18
G-11 - Low Income Multi-Family Residential					
19	Bills	3,619	3,619	0	19
20	Volume (Therms)	109,782	98,469	11,313	20
21	Revenue	\$ 117,949	\$ 112,337	\$ 5,612	21
22	Average Volume	30.3	27.2	3.1	22
23	Average Revenue	\$ 32.59	\$ 31.04	\$ 1.55	23
24	EEP % of Average Revenue			5.00%	24

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
G-25 Small General Service					
1	Bills	13,918	13,918	0	1
2	Volume (Therms)	674,587	597,524	77,063	2
3	Revenue	\$ 1,338,565	\$ 1,273,902	\$ 64,664	3
4	Average Volume	48.5	42.9	5.5	4
5	Average Revenue	\$ 96.18	\$ 91.53	\$ 4.65	5
6	EEP % of Average Revenue			5.08%	6
G-25 Medium General Service					
7	Bills	15,913	15,913	0	7
8	Volume (Therms)	5,737,706	5,164,102	573,604	8
9	Revenue	\$ 6,089,654	\$ 5,826,742	\$ 262,912	9
10	Average Volume	360.6	324.5	36.0	10
11	Average Revenue	\$ 382.68	\$ 366.16	\$ 16.52	11
12	EEP % of Average Revenue			4.51%	12
G-25 Large 1 General Service					
13	Bills	6,733	6,733	0	13
14	Volume (Therms)	13,506,504	12,022,917	1,483,587	14
15	Revenue	\$ 12,538,018	\$ 11,925,844	\$ 612,173	15
16	Average Volume	2,006.0	1,785.7	220.3	16
17	Average Revenue	\$ 1,862.17	\$ 1,771.25	\$ 90.92	17
18	EEP % of Average Revenue			5.13%	18
G-25 Large 2 General Service					
19	Bills	421	421	0	19
20	Volume (Therms)	4,286,789	3,844,613	442,176	20
21	Revenue	\$ 3,487,972	\$ 3,360,378	\$ 127,594	21
22	Average Volume	10,182.4	9,132.1	1,050.3	22
23	Average Revenue	\$ 8,284.97	\$ 7,981.90	\$ 303.07	23
24	EEP % of Average Revenue			3.80%	24

SOUTHWEST GAS CORPORTION
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Line No.	Description	With EEP	Without EEP	Difference	Line No.
Residential Sector					
1	Bills	834,013	834,013	0	1
2	Volume (Therms)	31,293,882	30,392,147	901,735	2
3	Revenue	\$ 46,854,513	\$ 46,218,517	\$ 635,996	3
4	Average Volume	37.5	36.4	1.1	4
5	Average Revenue	\$ 56.18	\$ 55.42	\$ 0.76	5
6	EEP % of Average Revenue			1.38%	6
Non-Residential Sector					
7	Bills	30,805	30,805	0	7
8	Volume (Therms)	16,265,308	15,840,115	425,193	8
9	Revenue	\$ 16,718,805	\$ 16,554,005	\$ 164,800	9
10	Average Volume	528.0	514.2	13.8	10
11	Average Revenue	\$ 542.73	\$ 537.38	\$ 5.35	11
12	EEP % of Average Revenue			1.00%	12

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Line No.	Description	With EEP	Without EEP	Difference	Line No.
G-5 - Single-Family Residential					
1	Bills	770,558	770,558	0	1
2	Volume (Therms)	29,502,519	28,613,362	889,157	2
3	Revenue	\$ 44,563,953	\$ 43,938,485	\$ 625,468	3
4	Average Volume	38.3	37.1	1.2	4
5	Average Revenue	\$ 57.83	\$ 57.02	\$ 0.81	5
6	EEP % of Average Revenue			1.42%	6
G-10 - Low Income Single-Family Residential					
7	Bills	32,982	32,982	0	7
8	Volume (Therms)	1,156,112	1,163,066	(6,954)	8
9	Revenue	\$ 1,248,718	\$ 1,252,121	\$ (3,403)	9
10	Average Volume	35.1	35.3	(0.2)	10
11	Average Revenue	\$ 37.86	\$ 37.96	\$ (0.10)	11
12	EEP % of Average Revenue			-0.27%	12
G-6 - Multi-Family Residential					
13	Bills	27,492	27,492	0	13
14	Volume (Therms)	568,537	548,074	20,463	14
15	Revenue	\$ 961,449	\$ 947,059	\$ 14,390	15
16	Average Volume	20.7	19.9	0.7	16
17	Average Revenue	\$ 34.97	\$ 34.45	\$ 0.52	17
18	EEP % of Average Revenue			1.52%	18
G-11 - Low Income Multi-Family Residential					
19	Bills	2,981	2,981	0	19
20	Volume (Therms)	66,714	67,645	(931)	20
21	Revenue	\$ 80,393	\$ 80,852	\$ (459)	21
22	Average Volume	22.4	22.7	(0.3)	22
23	Average Revenue	\$ 26.97	\$ 27.12	\$ (0.15)	23
24	EEP % of Average Revenue			-0.57%	24

SOUTHWEST GAS CORPORATION
QUARTERLY ENERGY EFFICIENCY ENABLING PROVISION (EEP) REPORT
AVERAGE MONTHLY BILLS WITH AND WITHOUT EEP
MARCH 2012
TOTAL ARIZONA

Line No.	Description	With EEP	Without EEP	Difference	Line No.
G-25 Small General Service					
1	Bills	11,783	11,783	0	1
2	Volume (Therms)	406,240	411,844	(5,604)	2
3	Revenue	\$ 948,105	\$ 952,809	\$ (4,703)	3
4	Average Volume	34.5	35.0	(0.5)	4
5	Average Revenue	\$ 80.46	\$ 80.86	\$ (0.40)	5
6	EEP % of Average Revenue			-0.49%	6
G-25 Medium General Service					
7	Bills	13,251	13,251	0	7
8	Volume (Therms)	3,909,289	3,862,918	46,371	8
9	Revenue	\$ 4,428,949	\$ 4,407,696	\$ 21,253	9
10	Average Volume	295.0	291.5	3.5	10
11	Average Revenue	\$ 334.24	\$ 332.63	\$ 1.60	11
12	EEP % of Average Revenue			0.48%	12
G-25 Large 1 General Service					
13	Bills	5,467	5,467	0	13
14	Volume (Therms)	9,342,314	9,041,524	300,790	14
15	Revenue	\$ 9,102,847	\$ 8,978,731	\$ 124,116	15
16	Average Volume	1,708.9	1,653.8	55.0	16
17	Average Revenue	\$ 1,665.05	\$ 1,642.35	\$ 22.70	17
18	EEP % of Average Revenue			1.38%	18
G-25 Large 2 General Service					
19	Bills	304	304	0	19
20	Volume (Therms)	2,607,465	2,523,829	83,636	20
21	Revenue	\$ 2,238,903	\$ 2,214,769	\$ 24,134	21
22	Average Volume	8,577.2	8,302.1	275.1	22
23	Average Revenue	\$ 7,364.81	\$ 7,285.43	\$ 79.39	23
24	EEP % of Average Revenue			1.09%	24